

Published by the Tyne and Wear ICT and eGovernment Partnership (TWICT) on behalf of:



North Tyneside Council



South Tyneside Council



TWICT brings together local councils and Nexus to share experience and progress electronic government initiatives for the benefit of the region.

Campaign wholly funded by:



Part of:



We have launched a pilot service on interactive digital TV.

Why not put your feet up in front of the TV and press the interactive button. Use the 'Your Views' button on screen to tell us what you think.



- press **Interactive**
- select **8 : Directgov - Govt Info**
- select **1 : Local Info**
- select **Your Area**
- choose **One of the listed sites offering services in your area**

Sky subscribers pay a local call charge



- go to **Interactive Menu**
- select **News and Info**
- select **Your Council**
- select **Directgov**
- select **1 : Local Info**
- select **1 : Your Area**
- key in **Postcode, town or village name**
- choose **One of the listed sites offering services in your area**



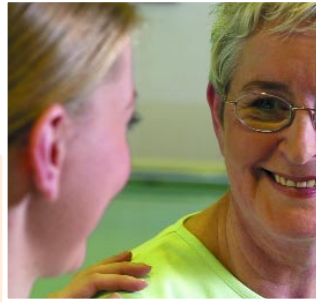
- select **Interactive**
- select **1 : TV Internet**
- select **6 : Local Look-up**
- select **7 : Government**
- select **1 : Directgov**
- select **Local Info**
- select **Your Area**
- key in **Postcode, town or Village name**
- choose **One of the listed sites offering services in your area**



local services at your fingertips

- council services
- visitor information
- travel information
- find a job
- what's on?
- contact your councillor
- report a broken streetlight
- request benefit forms
- discover places to visit
- have your say

Gateshead · Newcastle · North Tyneside
South Tyneside · Sunderland · Nexus



You are always welcome to call into your local office, but making local services available on the phone, on the internet, and at on-street kiosks now means that you no longer have to come and see us to get the information you need -

and now you can find us on the TV too!

More information:

www.opentyneandwear.info



Feel free to give us a call for services and information.

- **Gateshead Council**
tel: (0191) 433 3000
Monday to Friday: 8am - 8pm
Saturday: 8am - 1pm
- **Newcastle City Council**
tel: (0191) 232 8520
Monday to Friday : 8am - 6pm
- **North Tyneside Council**
tel: (0191) 200 5000
Monday to Thursday : 8.30am - 5pm
Friday: 8.30am - 4pm
- **South Tyneside Council**
tel: (0191) 427 7000
Monday to Friday : 8am - 8pm
Saturday : 9am - 1pm
- **City of Sunderland Council**
tel: (0191) 553 1000
Monday to Friday : 8am - 6.30pm
- **Nexus**
tel: (0191) 203 3333
Monday to Thursday : 8.45am - 5.30pm
Friday : 8.45am - 4.30pm



Our websites contain lots of useful information and services you can access anytime of the day.

Local services:

- www.gateshead.gov.uk
- www.newcastle.gov.uk
- www.northtyneside.gov.uk
- www.southtyneside.info
- www.sunderland.gov.uk
- www.nexus.org.uk

National services

- www.directgov.gov.uk

Get online free of charge at any of our libraries or free ICT access points across the region



There are on-street kiosks throughout Tyne and Wear, giving 24 hour touchscreen access to local and national services.

i+ **They are easy to use and completely free!**

For details of your nearest kiosk telephone (0191) 427 7000.

At a kiosk you can get :

- latest jobs
- free email
- news and sport
- council services
- visitor information
- advice